

YOJONES TEAM MEMBER JOB DESCRIPTION:

Create a memorable experience for each and every guest by providing fast and friendly service, quality products and a clean, safe store environment.

Minimum Qualifications:

Work Experience - Restaurant, retail or guest service experience preferred. Basic math skills, excellent communication skills and the ability to stand for long periods of time are also preferred.

Physical Demands: The physical requirements for this position are hearing, speaking, seeing, bending, reaching, lifting up to 35 pounds, and being able to stand for 4 to 8 hours, or the ability to accomplish the physical requirements with or without reasonable accommodations.

Description:

- Direct guest flow, prepare and deliver product, operate the cash register, control cash, keep store clean and safe for customers and staff.
- Maintain topping bars and clean tables in a timely fashion.
- Greets each guest that enters the store within 15 seconds with a verbal greeting, smile, and eye contact.
- Welcome questions and educate the guests.
- Proactively engage the guest in conversation.
- Complete all side jobs and checklists.
- Keep guest area, workstations, bathrooms, and back of house areas clean.
- Serve customers needs.
- Maintain a team attitude at all times!
- Resolve guest questions and issues in a friendly and respectful manner
- Seek opportunities to educate and suggestively sell.
- Execute all company initiatives.
- Keep register and guest areas clean.
- Expedite guest orders.
- Restock all areas to proper levels ensure smooth flow.
- As required, manage cash drawer, complete end-of-shift paperwork.

If you meet the qualifications send your resume/qualifications to info@yojones.com